First Hawaiian Bank.

FOR PERSONAL CUSTOMERS

FHB ONLINE & MOBILE BANKING ENROLLMENT FORM

Return the completed form to any First Hawaiian Bank branch or mail to:
FHB Online
PO Box 1959
Honolulu, HI 96805-9957

CONTACT INFORMATION

The information provided is for enrollment and identity verification purposes only. To update your contact information, you can visit the nearest branch or update your information once you have access to FHB Online Banking.

First Name _____ **Last Name** _____ **Suffix** _____

Date of Birth (MM/DD/YYYY) _____

Email Address _____ **U.S. Mobile Phone** *(only used for enrollment verification)* _____

FHB Account # _____ *(provide full account number)* **Account Type:** _____ *(example: checking, savings, mortgage, loan, etc)*

Exp Date (MM/YY) _____ *(credit card accounts only)*

USERNAME: _____

If your requested username is unavailable, we will provide you with a temporary username.

Your username must meet *all* the following requirements:

- Between 6-32 characters
- Must contain letters, numbers and a special character: ~!?@$%^-_+|
- Does not include spaces

SERVICE FEES

FHB CHECKING ACCOUNT # _____

There is no charge to use the basic FHB Online & Mobile Banking service. However, FHB Online Bill Pay is $5.99/month, which is waived for all Priority Banking accounts, Complete Checking, and Pure Checking with a minimum of $500 in direct deposits per calendar month. You must have a checking account, and be 18 years or older, to use the Online Bill Pay, Zelle® or External Transfer service. FHB Online service fees will be charged to the checking account provided. If you do not provide a checking account number, the fees will be automatically applied to your FHB checking account on file (if applicable). Please see FHB Online Terms and Conditions at fhb.com/onlineterms for additional information about fees.

ACKNOWLEDGEMENT

Everything you have stated in this application is correct to the best of your knowledge. You may be asked to supply additional information. If the Bank approves your application, your access will be setup and you will receive a confirmation email with a temporary password. Please allow 3-5 business days for you to receive your confirmation email.

The first time you log in, you will be required to change your password and will be shown the FHB Online Terms and conditions. Your use of FHB Online & Mobile Banking is subject to the FHB Online Terms and Conditions. Fee amounts are subject to change. By signing below, you agree with all of the above.

Please be sure to complete all fields, unless otherwise noted. If any of the above fields are blank, or the above information does not match your information on file, you will not be enrolled for online or mobile banking.

Signature _____ **Date** _____

FOR BANK USE ONLY - Customer Verified By:

Employee Name: _____ Print Name _____ Employee Signature

Employee # _____ **Branch #** _____ **Date** _____

Questions? Call (808) 643-4343 or toll-free (888) 643-4343