

FHB ONLINE & MOBILE BANKING BUSINESS ENROLLMENT FORM

Return the completed enrollment form to any First Hawaiian Bank branch or mail to:

FHB Online

PO Box 1959 Honolulu, HI 96805-9957

UPDATE EXISTING USER

BUSINESS INFORMATION

The information provided is for enrollment and identification purposes only. To update the Business contact information, you can visit the nearest branch or update the information once you have access to FHB Online Banking.

Business Name*

Tax ID Number*

Select the FHB Online Business service for the company:*

○ FHB Online Business Basic (free¹)

Includes (1) ONE online business user account, and basic online banking features such as transfers, eStatements, mobile check deposit, etc.

() FHB Online Business Banking (\$5.99/month²)

Includes the basic online banking features and Online Bill Pay, Zelle[®], and Entitlements, which allows for multiple online business user accounts.

FHB BUSINESS CHECKING ACCOUNT NUMBER*

FHB Online Business service fees will be charged to this account. If you do not have a business checking account, leave blank.

YOUR CONTACT INFORMATION

To enroll for FHB Online & Mobile Banking, you must be an authorized signer on all the Business's accounts. The Business is responsible to promptly update the bank of any changes to authorized signer access to FHB Online & Mobile Banking services.

First Name*

Last Name*

Email Address*

Business Phone*

U.S. Mobile Phone (only used for enrollment verification)

USERNAME*

If your requested username is unavailable, we will provide you with a temporary username.

- Your username must meet <u>all</u> the following requirements:
 - Between 6-32 characters
 - Must contain letters, numbers and a special character: ~!?@\$%^-_+|
 - Does not include spaces

* Required Field



FHB ONLINE BUSINESS SERVICES

FEATURES	Business Basic	Business Banking
View Accounts & Transactions	Х	Х
eStatements	Х	Х
Internal & External Transfers	Х	Х
MoneyMap Finance Manager	Х	Х
Online Bill Pay		Х
Zelle®		Х
Entitlements ³		Х
FHB Mobile Banking & Mobile Deposit	Х	Х
Monthly Fees	FREE ¹	\$5.99 ² (Free for Priority Banking)

¹ **FHB Online Business Basic**: Free for business customers. If you choose to enroll for Online Bill Pay, Zelle[®] or Entitlements in the future, you will be required to upgrade to FHB Online Business Banking.

² **FHB Online Business Banking**: Free for Business Priority Banking and \$5.99/month for all other business checking customers. For Priority Banking fee waivers, you must have had an open Business Priority Banking checking account as of last business day of the preceding month.

³ Entitlements - This service allows you to have multiple business users for a business. By default, users have full access to all Features unless you choose to disable their access. You must also select each account that the user can View, Deposit and/or Withdraw from. Visit fhb.com/entitlements for detailed information before creating new users.

TERMS AND CONDITIONS FOR ENROLLMENT

Authorization to sign application and use FHB Online & Mobile Banking

The person signing below certifies that (i) such person is authorized to sign this application on behalf of the Business identified above and to do all things necessary or convenient to use FHB Online & Mobile Banking on behalf of the Business including the ability to create sub-users and grant access to various accounts and Features, including money movement access, (ii) the completion and delivery of this application and the use of FHB Online & Mobile Banking have been duly authorized by the Business (and its board of directors, shareholders, members, managers, or partners, as applicable and if necessary) and no other proceedings on the part of the Business are necessary to authorize the execution and delivery of the FHB Online enrollment application and the transactions contemplated hereby, and (iii) all information in this enrollment application is true, correct, and complete. To the extent necessary, and only to such extent, this enrollment application amends the Business's deposit and loan accounts to provide that the FHB Online and Mobile Banking users are authorized to have full access to the Business's accounts on FHB Online and Mobile Banking, including the ability to create sub-users and grant access to various accounts and Features, including money movement access.

Username and Password

If the Bank approves your Business application, your access will be setup and you will receive a confirmation email that includes a temporary password. Please allow 3-5 business days for you to receive your confirmation email. The first time you log in, you will be required to change your password and then be shown the FHB Online Terms and Conditions. Your use of FHB Online & Mobile Banking is subject to the FHB Online Terms and Conditions.

Additional Information

Fee amounts stated in this application are subject to change. The person signing below acknowledges that the Bank may require additional information to approve this application. By signing below, the Business and the authorized signer for the Business agree to abide by the terms and conditions set forth in this application, and the FHB Online <u>Terms and Conditions</u>.

Print Name of Authorized Signer Enrolling

Signature