



FHB Online Business Banking Enrollment Form

Please complete the enrollment form and return to any First Hawaiian Bank branch or mail to:

FHB Online
PO Box 1959
Honolulu, HI 96805-9957

FHB ONLINE BUSINESS BANKING ("FHB Online") INCLUDES:

- FHB Online & Mobile Banking access – Check balances, view eStatements, transfer funds & deposit checks
- Online Bill Pay with Popmoney – Manage all your payees and payments from one place
- Basic Entitlements – Create sub-users and grant controlled access to specific bank accounts of your choosing

Enable Entitlements - Check this box if you would like to enable Entitlements for your FHB Online Business Banking account. This service allows you to create sub-users and grant restricted FHB Online access to each account at the level of your choosing (No Access, View Access or Full Access) and is included at no additional charge (up to 2 sub-users). This feature must be enabled on your FHB Online account prior to setting up sub-user access. Visit fhb.com/entitlements to learn what features sub-users are able to access. (To enable Entitlements in the future, you can submit a request via FHB Online Secure Message.)

FEES:

- **FHB Online Business Banking:** Free for Business Priority Banking 1, 2, & 3 and \$5.99/month for all other business checking customers. If you have chosen to enable Entitlements, your FHB Online account includes up to 2 sub-users without charge. If you wish to add more sub-users, you will be charged \$1 per sub-user per month.
- **Direct Connect access via Quicken or Quickbooks:** \$14.95/month that the service is used (Fee inclusive of FHB Online Business Banking service fee. Priority Banking waivers not applicable.)

BUSINESS INFORMATION:

Business Name

Email Address

Business Address 1 (where your account statement is mailed)

Tax ID Number

Business Address 2

Business Phone

City

State

Zip

Business Fax

FHB BUSINESS CHECKING ACCOUNT NUMBER (IF APPLICABLE):

(FHB Online Business Banking service fees will be charged to this account)

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REQUESTED USER NAME:

Your User Name is used each time you log in to FHB Online & Mobile Banking and must be unique for each customer. Please provide three preferred User Names below. If we are unable to use any of your User Name choices, we will provide one for you. Your User Name must be between 6 and 20 characters, starting with a letter and comprised of only letters and numbers. No spaces, special characters, or punctuation allowed.

First Option

Second Option

Third Option

TERMS AND CONDITIONS FOR ENROLLMENT:

Authorization to sign application and use FHB Online

The person(s) signing below certifies that (i) s/he is authorized to sign this application on behalf of the Business identified above and to use FHB Online on behalf of the Business, (ii) the completion and delivery of this application and the use of FHB Online have been duly authorized by the Business (and its board of directors, shareholders, members, managers, or partners, as applicable and if necessary) and no other proceedings on the part of the Business are necessary to authorize the execution and delivery of the FHB Online enrollment application and the transactions contemplated hereby, and (iii) all information in this enrollment application is true, correct, and complete. **It is the responsibility of the Business to update this form to add, delete or make any other changes to an authorized signer (primary user).**

Bank will mail Password and User Name

If the Bank approves this application, the Business's Password and User Name will each be mailed separately to the business address on the account profile. It may take approximately 10 business days to receive both the Password and User Name. After the Password and User Name have been mailed, ANYONE WHO HAS THE PASSWORD AND USER NAME will be able to log in and use FHB Online.

Business is responsible for use of Password and User Name

On behalf of the Business, the person(s) signing below agrees and acknowledges that any person who has the Password and User Name, regardless of how the Password and User Name were obtained, is authorized to (1) log in to FHB Online, (2) transfer funds between the Business's FHB accounts (including making advances on lines of credit and credit cards), and (3) receive information about all of the Business's FHB accounts. The Bank has no duty to authenticate or contact the Business to verify access or any transaction made using FHB Online. BUSINESS WILL BE RESPONSIBLE FOR ANY TRANSACTIONS MADE USING FHB ONLINE BY ANYONE USING THE PASSWORD AND USER NAME EVEN IF THE PERSON IS NOT SEPARATELY AUTHORIZED TO MAKE WITHDRAWALS OR ADVANCES FROM A PARTICULAR DEPOSIT OR LOAN ACCOUNT AND EVEN IF THE PERSON OBTAINED THE PASSWORD AND USER NAME IMPROPERLY. To the extent necessary, and only to such extent, this enrollment application amends the Business's signature cards, loan agreements, and any other agreements authorizing specific persons to access the Business's deposit and loan accounts to provide that anybody who has the Password and User Name is authorized to have full access to the Business's accounts on FHB Online and FHB Mobile.

Use is subject to the Terms and Conditions of FHB Online Services

When the first person using the User Name and Password logs in to FHB Online for the first time, s/he will be shown Terms and Conditions of FHB Online Services, and use of FHB Online is at all times subject to those terms and conditions,

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as may be amended or updated from time to time. Before signing below, review the Terms & Conditions of FHB Online Services carefully, and print a copy as necessary for your records. By enrolling in or using FHB Online, the Business and its users (and sub-users, if any) agree to the Terms and Conditions of FHB Online Services. The current version of the Terms and Conditions for FHB Online Services is on fhb.com/onlinebusiness.

Additional Information

Fee amounts stated in this application are subject to change. The person(s) signing below acknowledges that the Bank may require additional information to approve this application. By signing below, the Business and the authorized signer for the Business agree to abide by the terms and conditions set forth in this application, and the Terms and Conditions of FHB Online Services.

All Authorized Signers for the business who will be accessing FHB Online as a Primary User are required to sign below. If an Authorized Signer for the business will not access FHB Online & Mobile banking services, then they are not required to sign this form.

FHB Customer Service Teams will only be able to assist individuals listed on this form with online & mobile banking inquiries. All other callers will be directed to contact the Authorized Signers on this form.

Print Name of Authorized Signer for Business

Signature

Date

Print Name of Additional Authorized Signer for Business *(if applicable)*

Signature

Date

Print Name of Additional Authorized Signer for Business *(if applicable)*

Signature

Date