

FHB ONLINE BUSINESS ENROLLMENT FORM

Return the completed enrollment form to any First Hawaiian Bank branch or mail to:
FHB Online
PO Box 1959
Honolulu, HI 96805-9957

BUSINESS INFORMATION

The information provided is for enrollment and identification purposes only. To update your contact information, you can visit the nearest branch or update your information once you have access to FHB Online Banking.

Business Name

Tax ID Number

Email Address

Business Phone

U.S. Mobile Phone *(only used for enrollment verification)***Select the FHB Online Business service you would like to enroll for:**

- FHB Online Business Basic (free¹)
- FHB Online Business Banking (\$5.99/month²) Enable Small Business Entitlements³

USERNAME: _____

If your requested username is unavailable, we will provide you with a temporary username.

Your username must meet all the following requirements:

- Between 6-32 characters
- Must contain letters, numbers and a special character: ~!@%^-_+|
- Does not include spaces

LIST ALL AUTHORIZED SIGNERS approved to access FHB Online & Mobile Banking

Individuals listed below must be an authorized signer on all the business's accounts. FHB Customer Service will assist any authorized signer listed below with FHB Online & Mobile Banking access. All other callers will be directed to contact one of the below authorized signers. **It is the responsibility of the Business to update this form to add, delete or make any other changes to the authorized signers listed on this form.**

Print Name (Primary User Enrolling)

Print Name (additional authorized signer)

Print Name (additional authorized signer)

Print Name (additional authorized signer)

FHB BUSINESS CHECKING ACCOUNT NUMBER (if applicable): _____
(FHB Online Business service fees will be charged to this account)

FHB ONLINE BUSINESS SERVICES

FEATURES	Business Basic	Business Banking
View Accounts & Transactions	X	X
eStatements	X	X
Internal Transfers	X	X
MoneyMap Finance Manager	X	X
Online Bill Pay		X
Popmoney Person-to-Person Payments		X
Small Business Entitlements ³		X
FHB Mobile Banking & Mobile Deposit	X	X
Monthly Fees	FREE¹	\$5.99² <i>(Free for Priority Banking)</i>

¹ **FHB Online Business Basic:** Free for business customers. If you choose to enroll for Online Bill Pay, Popmoney or Entitlements in the future, you will automatically be upgraded to FHB Online Business Banking. **Direct Connect access via Quicken or Quickbooks:** \$14.95/month that the service is used (Priority Banking waivers not applicable).

² **FHB Online Business Banking:** Free for Business Priority Banking and \$5.99/month for all other business checking customers. If you have chosen to enable Entitlements, your FHB Online account includes up to 2 sub-users without charge. If you wish to add more sub-users, you will be charged \$1 per sub-user per month. For Priority Banking fee waivers, you must have had an open Priority Banking checking account as of last business day of the preceding month. **Direct Connect access via Quicken or Quickbooks:** \$14.95/month that the service is used (Fee is inclusive of FHB Online Business Banking service fee. Priority Banking waivers not applicable.)

³ **Entitlements** - This service allows you to create sub-users and grant restricted FHB Online access to each account at the level of your choosing (No Access, View Access or Full Access) and is included at no additional charge (up to 2 sub-users). This feature must be enabled on your FHB Online Business account prior to setting up sub-user access. Visit fhb.com/entitlements to learn what features sub-users are able to access. (To enable Entitlements in the future, you can submit a request via FHB Online Secure Message.)

TERMS AND CONDITIONS FOR ENROLLMENT
Authorization to sign application and use FHB Online & Mobile Banking

The person(s) signing below certifies that (i) s/he is authorized to sign this application on behalf of the Business identified above and to do all things necessary or convenient to use FHB Online & Mobile Banking on behalf of the Business, (ii) the completion and delivery of this application and the use of FHB Online & Mobile Banking have been duly authorized by the Business (and its board of directors, shareholders, members, managers, or partners, as applicable and if necessary) and no other proceedings on the part of the Business are necessary to authorize the execution and delivery of the FHB Online enrollment application and the transactions contemplated hereby, and (iii) all information in this enrollment application is true, correct, and complete.

Username and Password

If the Bank approves your application, your access will be setup and you will receive a confirmation email that includes a link to create your password. Please allow 3-5 business days for you to receive your confirmation email.

Prior to creating your password, a security verification code will be sent to the mobile phone number or email address provided to confirm your identity. You must have a U.S. mobile phone number to receive the security verification code via SMS text. After creating your password, your username will be displayed, and you will be able to log in to FHB Online & Mobile Banking. The first time you log in, you will be shown the FHB Online Terms and Conditions. Your use of FHB Online & Mobile Banking is subject to the FHB Online Terms and Conditions.

Business is responsible for use of Password and Username

On behalf of the Business, the person(s) signing below agrees and acknowledges that any person who has the Password and Username, regardless of how the Password and Username were obtained, is authorized to (1) log in to FHB Online & Mobile Banking, (2) transfer funds between the Business's FHB accounts (including making advances on lines of credit and credit cards), and (3) receive information about all of the Business's FHB accounts. The Bank has no duty to authenticate or contact the Business to verify access or any transaction made using FHB Online or Mobile Banking. **BUSINESS WILL BE RESPONSIBLE FOR ALL TRANSACTIONS MADE USING FHB ONLINE AND MOBILE BANKING BY ANYONE USING THE PASSWORD AND USERNAME EVEN IF THE PERSON IS NOT SEPARATELY AUTHORIZED TO MAKE WITHDRAWALS OR ADVANCES FROM A PARTICULAR DEPOSIT OR**

LOAN ACCOUNT AND EVEN IF THE PERSON OBTAINED THE PASSWORD AND USERNAME IMPROPERLY. To the extent necessary, and only to such extent, this enrollment application amends the Business's signature cards, loan agreements, and any other agreements authorizing specific persons to access the Business's deposit and loan accounts to provide that anybody who has the Password and Username is authorized to have full access to the Business's accounts on FHB Online and Mobile Banking.

Use is subject to the Terms and Conditions of FHB Online Services

When the first person using the Username and Password logs in to FHB Online for the first time, s/he will be shown FHB Online Terms and Conditions and use of FHB Online & Mobile Banking is at all times subject to those FHB Online Terms and Conditions, as may be amended or updated from time to time. Before signing below, review the FHB Online Terms and Conditions carefully, and print a copy as necessary for your records. By enrolling in or using FHB Online, the Business and its users (and sub-users, if any) agree to the FHB Online Terms and Conditions. The current version of the FHB Online Terms and Conditions is on fhb.com/onlinebusiness.

Additional Information

Fee amounts stated in this application are subject to change. The person(s) signing below acknowledges that the Bank may require additional information to approve this application. By signing below, the Business and the authorized signer for the Business agree to abide by the terms and conditions set forth in this application, and the FHB Online Terms and Conditions.

Print Name of Authorized Signer Enrolling the Business

Signature

Date