

**FHB ONLINE & MOBILE BANKING ENROLLMENT FORM**

Return the completed form to any First Hawaiian Bank branch or mail to:

FHB Online  
PO Box 1959  
Honolulu, HI 96805-9957**CONTACT INFORMATION***The information provided is for enrollment and identity verification purposes only. To update your contact information, you can visit the nearest branch or update your information once you have access to FHB Online Banking.*

_____ <b>First Name</b>	_____ <b>Last Name</b>	_____ <b>Suffix</b>
_____ <b>Date of Birth (MM/DD/YYYY)</b>	X X X - ____ - ____ <b>Last 6 Digits of Social Security Number (required for US citizens)</b>	
_____ <b>Email Address</b>	_____ <b>U.S. Mobile Phone (only used for enrollment verification)</b>	
<b>FHB Account #</b> _____	<b>Account Type:</b> _____	
<b>Exp Date (MM/YY)</b> _____ <i>(credit card accounts only)</i>		

**USERNAME:** \_\_\_\_\_

If your requested username is unavailable, we will provide you with a temporary username.

Your username must meet all the following requirements:

- Between 6-32 characters
- Must contain letters, numbers and a special character: ~!@#\$%^&\*\_+|
- Does not include spaces

**SERVICE FEES****FHB CHECKING ACCOUNT #** \_\_\_\_\_

There is no charge to use the basic FHB Online & Mobile Banking service. However, FHB Online Bill Pay, including Popmoney, is \$5.99/month, which is waived for all Priority Banking accounts, Complete Checking, and Pure Checking with a minimum of \$500 in direct deposits per calendar month. You must have a checking account, and be 18 years or older, to use the Online Bill Pay, Popmoney or External Transfer service. Access to FHB Online through Quicken® or QuickBooks® is \$9.95 per month. FHB Online service fees will be charged to the checking account provided. If you do not provide a checking account number, the fees will be automatically applied to your FHB checking account on file (if applicable). Please see FHB Online Terms and Conditions at [fhb.com/digital](http://fhb.com/digital) for additional information about fees.

**ACKNOWLEDGEMENT**

Everything you have stated in this application is correct to the best of your knowledge. You may be asked to supply additional information. If the Bank approves your application, your access will be setup and you will receive a confirmation email that includes a link to create your password. Please allow 3-5 business days for you to receive your confirmation email.

Prior to creating your password, a security verification code will be sent to the U.S. mobile phone number or email address provided to confirm your identity. You must have a U.S. mobile phone number to receive the security verification code via SMS text. After you create your password, your username will be displayed, and you will be able to log in to FHB Online & Mobile Banking. The first time you log in, you will be shown the FHB Online Terms and conditions. Your use of FHB Online & Mobile Banking is subject to the FHB Online Terms and Conditions. Fee amounts are subject to change. By signing below, you agree with all of the above.

**Please be sure to complete all fields, unless otherwise noted. If any of the above fields are blank, or the above information does not match your information on file, you will not be enrolled for online or mobile banking.**

\_\_\_\_\_  
**Signature** \_\_\_\_\_  
**Date****FOR BANK USE ONLY - Customer Verified By:**\_\_\_\_\_  
**Employee Name:** \_\_\_\_\_  
**Employee Signature**  
Print Name\_\_\_\_\_  
**Employee #** \_\_\_\_\_  
**Date** **Branch #** \_\_\_\_\_